



# Megasealed<sup>TM</sup>



CUSTOMER QUESTIONNAIRE

## WIN \$500!

At Megasealed, we aim to provide a high level of service and customer satisfaction. To ensure we maintain this level we take the comments and feedback from our customers very seriously. **Megasealed value your opinion** – and we would appreciate your assistance in completing the questions below. Simply place this card in the reply paid envelope supplied (no stamp required) and we will enter you in our quarterly draw for **your chance to win \$500 CASH!!**

Please mark your response in the appropriate box

### Service provided for:

- Bathroom     Kitchen     Balcony
- Marble / Natural Stone     Other: \_\_\_\_\_

### Customer service

- Courtesy and efficiency of Customer Service representative
- Length of time waited for your call to be answered

Excellent	Good	Fair	Poor
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Megasealed Consultant

- Courtesy and efficiency of Megasealed Consultant
- Quality of information provided and explanation of proposed work to be carried out

Excellent	Good	Fair	Poor
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Technician

- Did the Technician confirm your appointment the night before?
- Was the Technician on time?

Yes	No
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>

- Presentation and manner of the Technician
- Quality of work conducted by Technician

Excellent	Good	Fair	Poor
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- How would you rate the overall Megasealed Bathrooms Experience?

Excellent	Good	Fair	Poor
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- Would you recommend Megasealed to others?

Yes	No
<input type="checkbox"/>	<input type="checkbox"/>

Do you have any further Comments or Suggestions for improvement:

\_\_\_\_\_

Name: \_\_\_\_\_

Site Address: \_\_\_\_\_

Suburb: \_\_\_\_\_ State: \_\_\_\_\_ Postcode: \_\_\_\_\_

Phone: \_\_\_\_\_ Mobile: \_\_\_\_\_ Email: \_\_\_\_\_

Account Name (if differs from above): \_\_\_\_\_

Technician's Name: \_\_\_\_\_ Ref/Invoice No: \_\_\_\_\_

## LUCKY DRAW

**To thank you for your response this completed questionnaire will be entered into a quarterly Lucky draw for your chance to win \$500 cash!**

	Draw start date	Draw end date	Drawn at 5:00pm on
<b>Lucky Draw 1:</b>	01/12/2010	28/02/2011	04/03/2011
<b>Lucky Draw 2:</b>	01/03/2011	31/05/2011	03/06/2011
<b>Lucky Draw 3:</b>	01/06/2011	31/08/2011	03/09/2011
<b>Lucky Draw 4:</b>	01/09/2011	30/11/2011	03/12/2011

For Terms & Conditions please visit [www.megasealed.com.au](http://www.megasealed.com.au) Winners will be notified by phone and a cheque will be posted. Second chance draws will take place 3 months following the draw date for unclaimed prizes. Please refer to Term's & Condition's for second chance draw dates. NSW Permit No. (2010/2011) LTPS/10/04903 (2011/2012) LTPS/11/01164 ACT Permit No (2010/2011) TP 10/02265.1 (2011/2012) TP 11/00504.1

**Thank you for assisting us to serve you better.**  
**[megasealed.com.au](http://megasealed.com.au) Phone | 300 658 007**

